



Technology Support

Additional information: <http://www.gsw.edu/~oiit/GettingStartedStudents.html>

Minimum system Requirements for Student's computers:

- **Operating Systems:**

- **Windows 2000, Windows XP, Windows Vista**

- (Microsoft no longer supports Windows 98 or ME)

- Automatic Updates must be turned on and have all Critical Updates installed prior to being allowed on the network.

- **Apple Computers, all Operating Systems.**

- Automatic Updates must be configured and have all updates installed prior to being allowed on the network.

- **Antivirus:**

- You must have one of the following antivirus/security products :

- a. McAfee Virus Scan
- b. Computer Associates VET
- c. Computer Associates eTrust InoculateIT
- d. Sophos
- e. Symantec Norton Antivirus
- f. Trend Micro PC-cillin/Office Scan

The antivirus software must be up to date.

Residence Halls:

Each resident in Southwestern Oaks, Pines and Magnolia has a dedicated wired network connection. This is your primary network connection. To access this, you will need a wired network card installed in your computer and a cat5 ethernet network cable at least 15 feet in length. For your convenience, all residence halls also have wireless network available. You will need to have a wireless network card installed on your computer. If one is not built in, we recommend the following wireless network card: Linksys Wireless-G USB Network Adapter, model number WUSB54G or WUSB54GS -- This card can be picked up at most Wal-Mart Stores.

NOTE: Duncan Hall does not have wired access, only wireless. You will need to have a wireless network card installed on your computer.

Registration and Academic Information Network (RAIN)

Log in to RAIN by clicking the RAIN link on the main GSW website (www.gsw.edu) or <https://rain.gsw.edu>.

Username: gswID#

PIN: initially your six digit birthday (i.e. 110487 for November 4, 1987)

For assistance logging in to RAIN contact:

Registrar's Office

gswreg@canes.gsw.edu

229-928-1331

Student Email

GSW has set up an email account for every enrolled student. E-mail will serve as an official means of sending information to students by faculty and staff.

To verify your email address:

- Log into Rain <https://rain.gsw.edu>.
- Click on Personal Information and then click on View E-mail Addresses. One of the email addresses should be "<user>@radar.gsw.edu". This is your email address on radar. The part before the @symbol is your username to log into radar.
- Your password is initially set as the last 6 digits of your gswID#.

For assistance with email contact:

Tim Faircloth

tpf@canes.gsw.edu

229-931-5076

WebCT

WebCT is used for accessing online course material.

For assistance with WebCT contact:

Alla Yemelyanov

webct@canes.gsw.edu

229-931-2969